



# Santa HUSTLE FAQS

**Q: Now that the Santa Hustle In-Person/Live events are cancelled, what do I do with my registration?**

A: Every person that registered for the LIVE event prior to October 28, 2020 have four options to choose from:

1. Donate to Charity
2. Transfer 2020 Registration to Virtual
3. Defer 2020 Registration to 2021
4. Defer 2020 Registration to 2022

**Q: If I donate my 2020 registration to charity, where will it go?**

A: All donations will be going to Toys for Tots this year. We are partnering up with them to bring joy and gifts to children.

**Q: If I choose Virtual, do I need to pay for shipping?**

A: No, shipping is included in the price. We will ship to the address you have on file during registration.

**Q: If I defer my registration to 2021, will I get a confirmation?**

A: Yes, you will. Please wait 3-4 weeks to receive a confirmation email. The Santa Hustle team will need to go through each registration to make sure the registration is moved properly, which will take a few weeks.

**Q: If I defer my registration to 2021, do you know the dates?**

A: The dates are not finalized for 2021 and will not be posted until May 2021. However, our races are TENTATIVE scheduled accordingly. Please remember, this is not a final schedule, events can move weekends, and additional cities will be added.

- First Weekend: Chicago, Milwaukee
- Second Weekend: Smokies, Roseville, Cedar Point
- Third Weekend: Galveston

*\*Arizona and Indy are completely determined by the NFL schedule and can vary between weekends.*

**Q: If I defer my registration to 2022, will I get a confirmation?**

A: Yes, you will. Please wait 3-4 weeks to receive a confirmation email. The Santa Hustle team will need to go through each registration to make sure the registration is moved properly, which will take a few weeks.

**Q: If I defer my registration to 2021, do you know the dates?**

A: Since 2022 is too far away to determine any dates, we cannot guarantee anything. If you would like to defer your registration to 2022, please note dates will change and will not be published until 2022.

**Q: What is the deadline to choose?**

A: The deadline to defer from a 2020 Santa Hustle event into a 2021 Santa Hustle event is November 5, 2020. After this, all previously registered participants will be moved into the virtual option.





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**Q: What if I pick to transfer for Virtual but paid for shipping?**

A: Our team will reimburse all shipping costs back to you.

**Q: What if I am already registered for the Santa Hustle Virtual Race?**

A: You are all set! No further action is required. Your packet will be shipped at the end of November.

**Q: What is The Santa Hustle Virtual Race?**

A: Same race. Same swag. Just your location!

- o Your choice of location
- o Your choice of distance (5K, 10K, Half Marathon, or Marathon)
- o Any duration of time
- o During the designated dates of December 1 – 31, 2020

All swag items, hoodie, medal, bib, buff, candy and cookies will be shipped to the address you registered with.

**Q: What is included in the Virtual Run Goodie bag?**

A: This year's swag is full of magic and joy! Your package will include a women's cut or unisex full-zip performance hoodie, a Finisher Medal that opens and closes, a Santa Beard Buff, a race bib, cookies, candy, and more!

**Q: Where can I run/walk?**

A: Anywhere and everywhere. This is your virtual run! You can run on a treadmill, paths, roads – whatever is easiest for you!

**Q: Do I still get to experience the Candy and Cookies?**

A: Yes! Each Virtual Run shipment includes a sample of our delicious candy and cookies to experience the full Santa Hustle Magic!

**Q: What is the deadline to complete the Santa Hustle?**

A: While there is no deadline to complete your run, we highly encourage you to run during December – or even on Christmas! In order to download a finisher's certificate, we ask that you upload your results by January 1st, 2021.

**Q: Do I need to submit results to get a medal?**

A: Your finisher medal will be included in your packet, so you can wear it with pride when you're ready! You'll be able to upload your results online. Stay tuned for more information.

**Q: How do I track my distance and time?**

A: For the Virtual Run, we accept results on the honor system, but the most accurate tracking is typically via a device with GPS tracking.





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**Q: When will my packet ship?**

A: Packets will begin shipping the last week of November. And registrations after that, packets will be shipped within 14 business days.

**Q: Do you ship internationally?**

A: The Santa Hustle Virtual Run is currently available only for addresses within the United States. We cannot ship outside the United States at this time.

**Q: What do I do if my hoodie does not fit? Can I swap it?**

A: We do not offer any size exchanges post packet mailing. All changes need to be made prior to confirming registration. We highly recommend participants review the \*sizing chart at the end of this document prior to registering.

**Q: Do you work with a Charity?**

A: Yes! We are thrilled to be working with Toys for Tots – our annual Santa Hustle Race Series Charity.

**Q: When does registration close for the Santa Hustle Virtual close?**

A: Registrations close Friday, December 18 at 11:59 CST or sells out.

### UNISEX SIZING CHART

UNISEX	XS	S	M	L	XL	2XL	3XL
FRONT LENGTH	27.75"	28.54"	29.33"	30.12"	30.91"	31.69"	32.47"
1/2 CHEST	18.5"	19.29"	20.47"	22.05"	24.41"	26.77"	29.13"
SLEEVE LENGTH	31.10"	31.89"	32.68"	33.07"	33.46"	34.25"	35.04"
FRONT ZIPPER	26.21"	26.97"	27.76"	28.54"	29.13"	29.92"	30.71"



### WOMEN'S SIZING CHART

UNISEX	XS	S	M	L	XL	2XL	3XL
FRONT LENGTH	24.22"	25.20"	26.18"	27.17"	28.15"	29.13"	30.11"
1/2 CHEST	17.72"	18.90"	19.69"	21.65"	22.83"	24.80"	26.76"
SLEEVE LENGTH	29.13"	29.72"	30.31"	30.71"	31.50"	32.28"	33.06"
FRONT ZIPPER	23.33"	24.02"	24.80"	25.20"	25.98"	26.77"	27.56"

